

## SPECIAL BILLING SERVICES

### A. Accounting Codes

This service provides a means for segregating direct dialed calls placed from the same billing phone number, into groups with subtotals, with the use of customer dialed codes. The codes are a predetermined number of digits and that number of digits must be entered at the

appropriate time for a call to be completed. This service is designed to meet the demands of customers who have a need for more precise call accounting information for each dial station. The number of digits that the code contains must be predetermined by the customer and specified when ordering this service. The number of digits specified by the customer may be 2, 3 or 4.

	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Accounting Codes	\$0	\$4.00

### B. Billing Advantage

This service offers customers a software application program that allows for the extraction of call detail records for analysis purposes. In addition, Billing Advantage features a series of Toll Free Traffic Reports. Billing Advantage does not replace a paper invoice, but offers a supplemental delivery of customer calling information on a monthly billing cycle basis. The Billing Advantage application and monthly call data is supplied in a variety of formats, depending on the customer's requirement.

Billing Advantage is subject to standard software License Agreement Terms. Prior to use, if a customer chooses not to accept the License Agreement Terms, the customer may return the unused software to GCI.

The following non-recurring and monthly charges apply for each Billing Advantage account:

<u>Billing Advantage</u>	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Set-up fee	\$99.00	\$ 0.00
Monthly Service fee	\$ 0.00	\$ 7.99

### C. Call Accounting Report

This service provides a detailed report of originating calls placed through each dial station within a customer account. The specialized report appears in a standardized form and is therefore applicable to all customers requesting the service. This reporting service is designed to meeting the demands of customers who have a need for more precise call accounting information for each dial station call. The information offered on this report includes, but is not limited to, the following reference items.

## **SPECIAL BILLING SERVICES (CONT.)**

### **C. Call Accounting Report (Cont.)**

1. Time and date of call;
2. From number;
3. Number called;
4. Duration of call;
5. Amount of call before any discount (when applicable);
6. Type of call (i.e., direct dialed, operator handled, credit card, etc);
7. Class of call (i.e., station or person, day or evening or night/weekend, etc.);
8. Type of calling plan;
9. Jurisdiction of call.

### **D. Extra Invoice Copies**

A customer can request an additional copy of the original invoice be sent on a monthly basis along with the original at no additional charge. A customer can request copies of up to two previous invoices at no additional charge. If copies of more than two invoices are required, the charge will be as follows:

Copies of Previously Sent Invoices	<u>First Two</u> \$0	<u>Additional</u> \$5.00
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**EFFECTIVE: November 5, 1999**